**AUDIT CLIENT SURVEY**

The Internal Audit Department is undergoing an internal quality assessment to assess the efficiency and effectiveness of the Internal Audit activity; identify opportunities and offer ideas and counsel for improving the performance of the Internal Audit activity. Please help us maintain a quality level of performance and meet your needs in the future by completing the following survey. Since this questionnaire is being sent electronically to a selected sample, please respond electronically with your comments by clicking the drop down menu arrow below and provide comments at the end of the questionnaire. You may of course incorporate the comments of your staff in your reply. When completed, send the results directly to Linda Anderson at landerson3@csc.com on or before (date). Your response will be kept entirely confidential. Without identifying specific respondents, a summary of the responses will be shared with the internal auditing management of Jefferson Science Associates, LLC. Thank you for your constructive comments.

**Relationships with Management**

|  |  |
| --- | --- |
| 1. Internal audit as a valued member of the management team. |  |
| 2. Organizational placement of the internal audit activity to ensure its independence and ability to fulfill its responsibilities. |  |
| 3. Auditors have free and unrestricted access to records, information, locations, and employees during the performance of their engagements. |  |
| 4. The internal audit activity promotes a customer orientation by providing quality work |  |

**Audit Staff**

|  |  |
| --- | --- |
| 5. Objectivity of the internal auditors. |  |
| 6. Professionalism of auditors.  |  |
| 7. Knowledge of your industry/organization/processes/success factors.  |  |
| 8. Quality of relationship and rapport between auditors and your department |  |

**Scope of Audit Work**

|  |  |
| --- | --- |
| 9. Selection of important areas or topics for audit. |  |
|  10. Pre-audit notification to you of audit purpose and scope. |  |
|  11. Inclusion of your suggestions for areas or topics to audit. |  |

**Audit Process and Report**

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| --- | --- |
| 12. Feedback to you on emerging issues during audits |  |
| 13. Duration of the audit.  |  |
| 14. Timeliness of the audit report. |  |
| 15. Accuracy of the audit findings.  |  |
| 16. Clarity of the audit report.  |  |
| 17. Usefulness of the audit in improving business process and controls. |  |
| 18. Internal audit follow-up on corrective action. |  |

**Management of the Internal Audit Activity**

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| --- | --- |
| 19. Your understanding of the internal audit activity’s purpose.  |  |
| 20. Effectiveness of internal audit management. |  |
| 21. Quality of staff development for subsequent transfer to/from other departments. |  |

**Value Added**

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| --- | --- |
| 22. Assistance to management in risk assessment. |  |
| 23. Partnership with management on control issues. |  |
| 24. Degree of impact on corporate governance. |  |

25. Was there anything about the audit assurance and consulting services that you especially liked? (Include new or existing areas where you think additional audit services would be helpful)

26. Was there anything about the internal audit activity’s services that you especially disliked? (Include areas where you think audits should be decreased and/or suggestions for how audit services could be improved.)

27. Specifically, how might the internal audit activity better add value to Jefferson Science Associates?

28. Additional comments:

Signature (optional):